

Rolls-Royce Service Inclusive
Meticulous care. Without compromise.





A Rolls-Royce motor car is only truly complete with Rolls-Royce Service Inclusive

Introducing our unrivalled ownership package, offering the reassurance of years of effortless motoring.

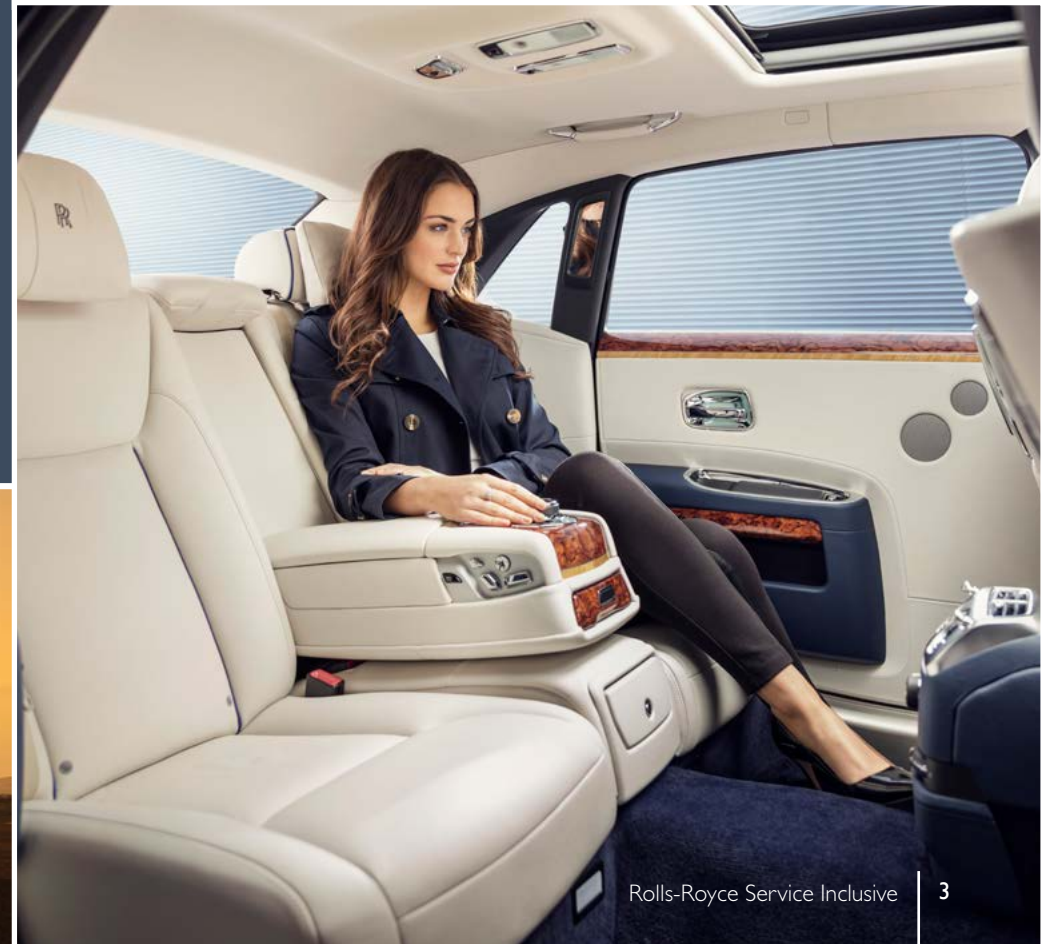
Rolls-Royce Service Inclusive is available on all Rolls-Royce motor vehicles produced since 2003.



Complete peace of mind

Rolls-Royce Service Inclusive ensures that nothing detracts from the pleasure of driving your Rolls-Royce motor car. It offers you;

- The opportunity to purchase an extension package with a duration to suit your individual needs
- Full cover of all scheduled service items, including brake pads and discs
- Continued support through Rolls-Royce Assistance, our roadside assistance service
- Regional map updates – to the latest available release from Rolls-Royce Motor Cars
- A continuation of Rolls-Royce Teleservices and Rolls-Royce Assist, where available in market
- Unlimited mileage
- An official certificate from the Home of Rolls-Royce, authenticating your purchase of Rolls-Royce Service Inclusive.





Meticulous attention to detail

Our uncompromising standards, meticulous care and drive for excellence can now maintain your Rolls-Royce motor car for even longer.

Preserve your motor car with the unparalleled level of service offered by our authorised network of Rolls-Royce Dealers.

Contact your local Dealer to discover the full benefits of Rolls-Royce Service Inclusive.



Terms and Conditions

Rolls-Royce Service Inclusive

I. Rolls-Royce Service Inclusive covers the following items:

- a) The cost of Rolls-Royce Motor Cars Genuine Parts, labour and fluids for the following service items: engine oil service, engine oil top-up, brake fluid, air filter, micro filter, fuel filter and spark plugs.
- b) The cost of Rolls-Royce Motor Cars Genuine Parts and labour for the following maintenance items, if required due to wear and tear (not due to misuse or negligence): brake pads, brake discs, brake sensors and wiper blade rubbers.
- c) Round-the-clock, 365 days a year, roadside support from Rolls-Royce Assistance in the event of the motor car failing to proceed. This covers the cost of services for vehicle recovery, vehicle repatriation, as well as onward mobility options for the customer and passengers.
- d) Digital road map updates – The cost of the software and the programming time required from a trained technician, within an authorised Rolls-Royce Motor Cars Dealership, to update the motor car with the latest version of the digital road map.
- e) The cost of maintaining the Enhanced Ownership functionality within your Rolls-Royce motor car, subject to availability in the country of use and a signed Get Connected form.

Description of the Enhanced Ownership services:

- Automatic E-Call: An automatic emergency SOS call function activated in extreme situations whereby the crash or airbag sensors will automatically generate an SOS call, alerting the nearest emergency services call centre of your situation.
- Manual E-Call: To manually request help in an emergency, the SOS button within the roof light console will facilitate a call to the nearest emergency services call centre.
- Teleservices: When your Rolls-Royce requires maintenance attention, the vehicle transmits service-related data automatically or via manual request to the assigned approved Dealer, enabling them to make contact with you.
- Real Time Traffic Information (RTTI): Using data drawn from sources such as movement profiles from the surrounding mobile phone network, the GPS data of vehicles, smartphone apps and police reports, precise details of the time and duration of traffic delays to the nearest few metres are relayed to your vehicle virtually in real time. This is currently only available in limited markets – the local authorised Rolls-Royce Motor Cars Dealer can be contacted for more details.

Full terms and conditions of Rolls-Royce TeleServices and Rolls-Royce Assist can be found here: www.rolls-roycemotorcars.com/content/dam/rollsroyce-website/Downloads/Rolls_Royce_Teleservices_Get_Connected_Form.pdf.

These items are covered from commencement of the Rolls-Royce Service Inclusive contract until its expiry, activating after the initial four-year ownership package, without any mileage restrictions. The duration of cover is dependent on the package option selected.

2. Items not specifically mentioned in point 1 and items requiring replacement or repair due to excessive wear and tear or misuse or negligence are not covered by Rolls-Royce Service Inclusive.
3. Maintenance work carried out under Rolls-Royce Service Inclusive will be indicated by the vehicle's on-board computer and Rolls-Royce Motor Car guidelines. Work must be carried out in line with Rolls-Royce service schedules and Rolls-Royce repair instructions (copies of which are available on request) which may be updated or vary from time to time according to the Manufacturer's instructions.
4. If vehicles have undergone any form of unapproved after-market tuning or performance enhancement, any right to request services or parts under Rolls-Royce Service Inclusive ceases with immediate effect.
5. Servicing must be carried out at a Rolls-Royce Service Authorised Workshop by Rolls-Royce Approved Technicians as specified in the Owner's Manual.
6. Rolls-Royce Service Inclusive is transferable to subsequent owners of the car, but not transferable to another car.
7. Costs paid for Rolls-Royce Service Inclusive are non-refundable.
8. Rolls-Royce Service Inclusive is not available on vehicles used commercially or for hire and reward.
9. Place of jurisdiction and applicable law: All disputes arising out of or in connection with these Terms and Conditions shall be subject to English Law and the exclusive jurisdiction of the Courts of England.

All illustrations and specifications are based upon current information available as at June 2018. Rolls-Royce Motor Cars Limited reserves the right to make changes at any time without notice.

Rolls-Royce Motor Cars Limited makes all reasonable efforts to provide accurate information, however; there is not guarantee of accuracy. No liability is assumed by Rolls-Royce Motor Cars Limited. Additional information may be obtained from your authorised Rolls-Royce Motor Cars Dealership/Workshop.

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Phase 2/ v1

www.rolls-roycemotorcars.com/ownership